

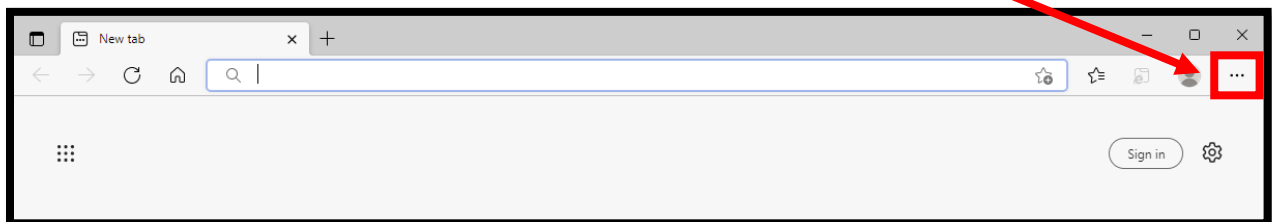
COMMUNITY DEVELOPMENT MICROSOFT EDGE ONLINE PERMITTING PORTAL GUIDE

Welcome to the Microsoft (MS) Edge Online Permitting Portal Guide. This guide will provide instructions on how to enable and configure MS Edge in internet explorer mode for the Online Permitting portal.

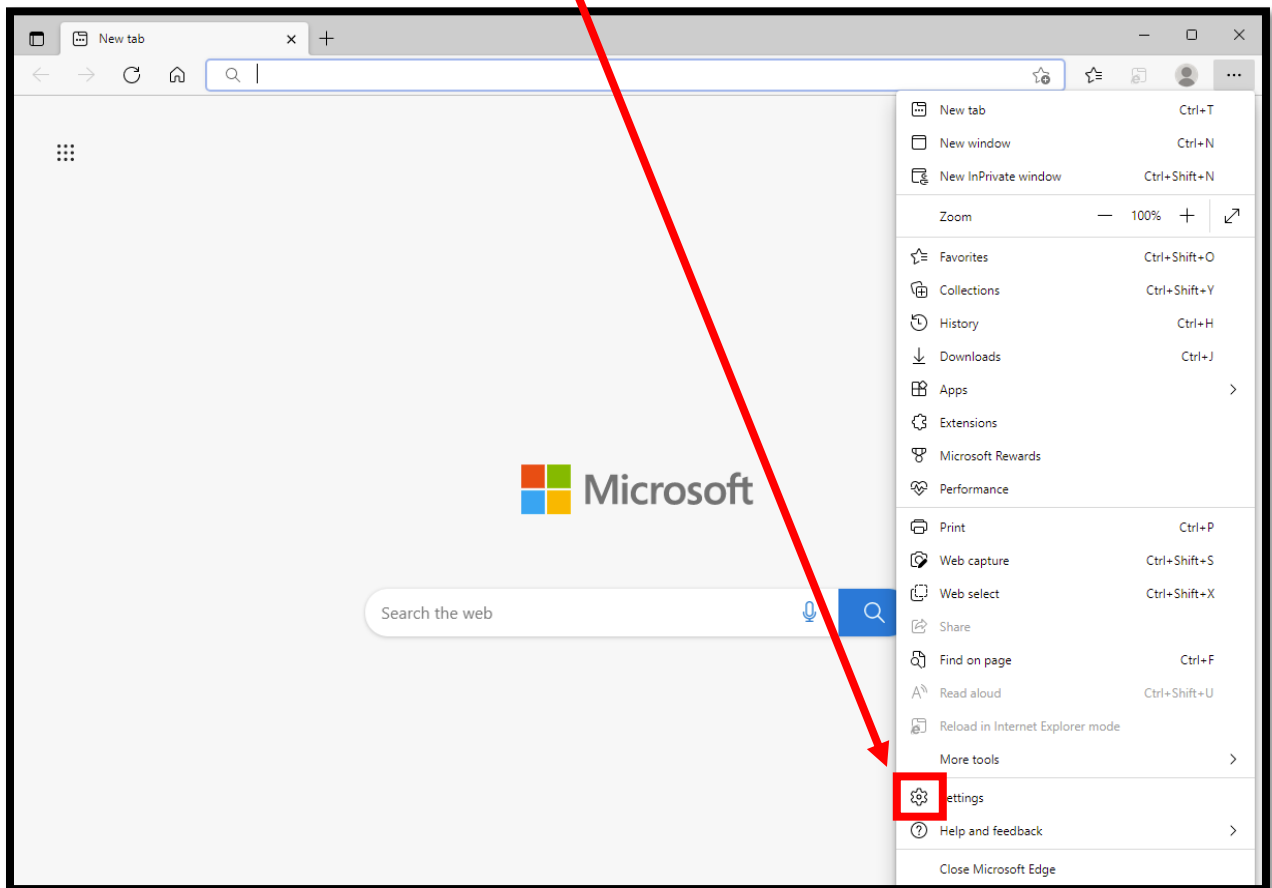
Starting June 15, 2022, the Internet Explorer 11 desktop application will no longer be supported on certain versions of Windows 10. Using other internet browsers such as Google Chrome or MS Edge without internet explorer mode enabled may cause errors when attempting to request optional or multiple inspections.

If you need assistance with this guide, please contact Greg Smith at 239-444-6143.

Step 1: Launch MS Edge and left click on the “Settings and more” button.

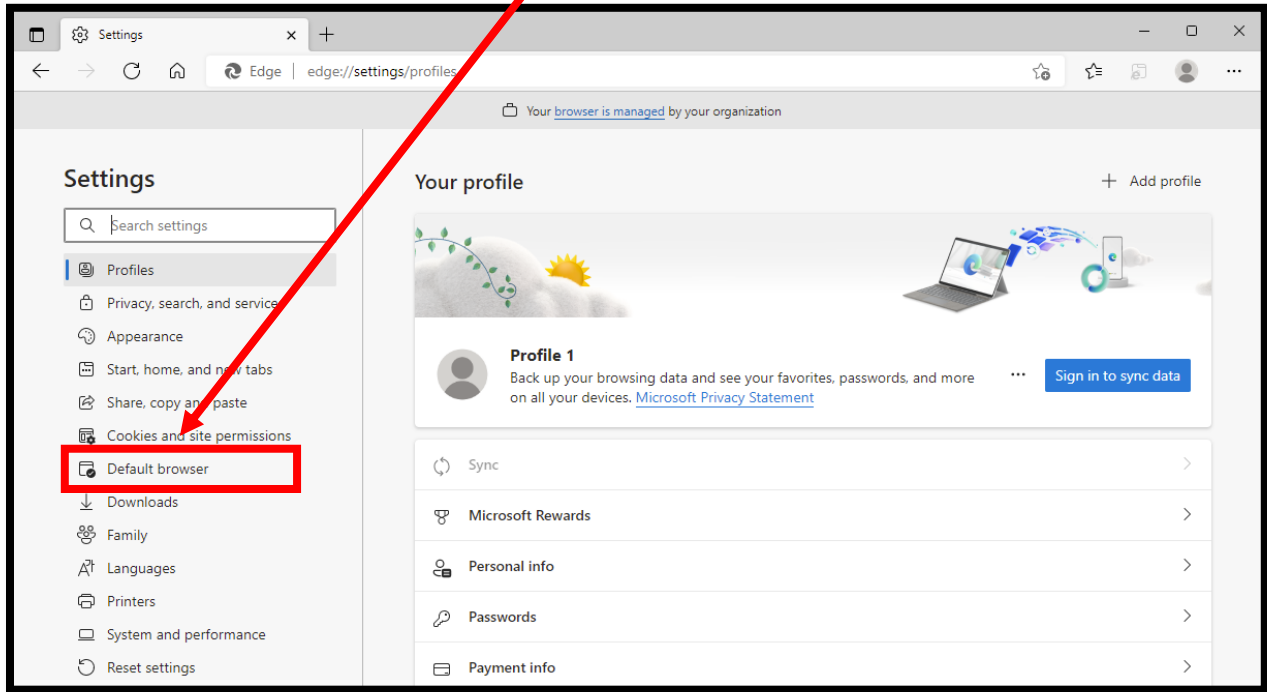


Step 2: Left click on the “Settings” button.

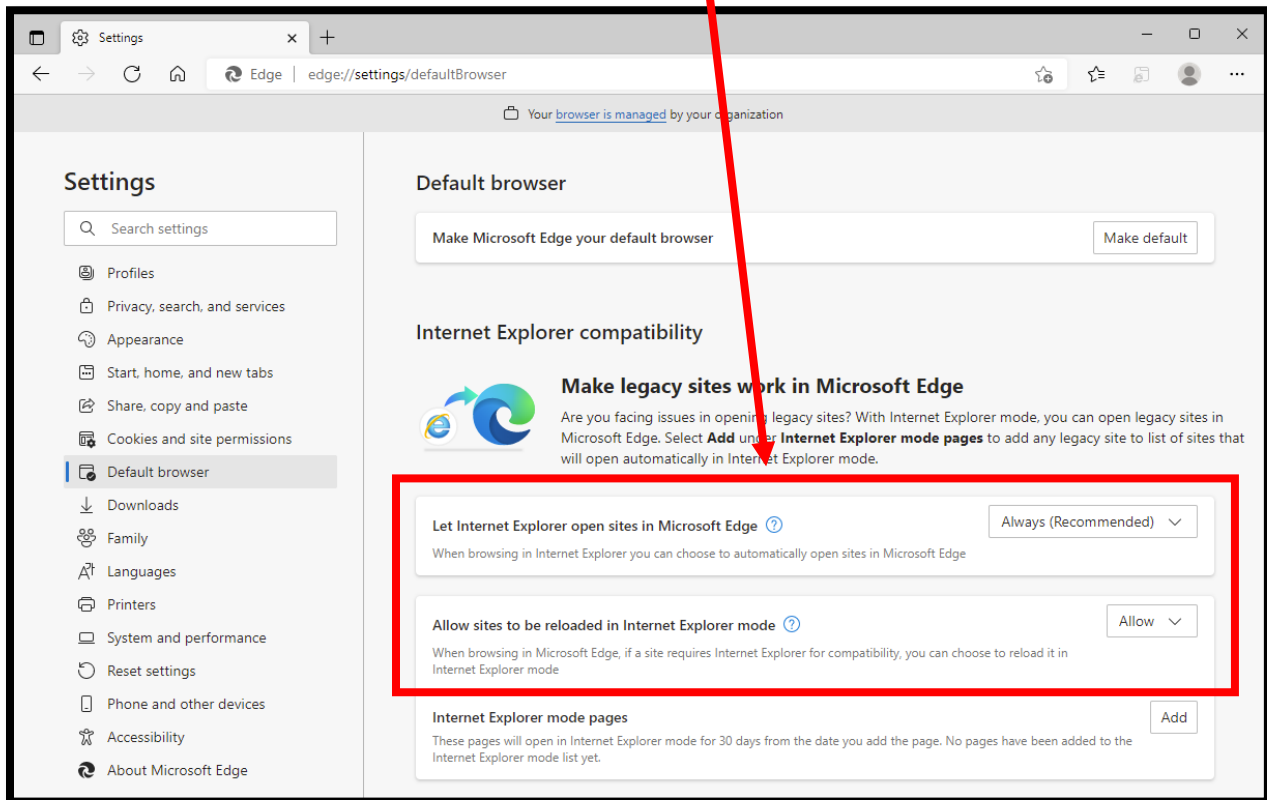


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Step 3: Left click on “Default browser”.

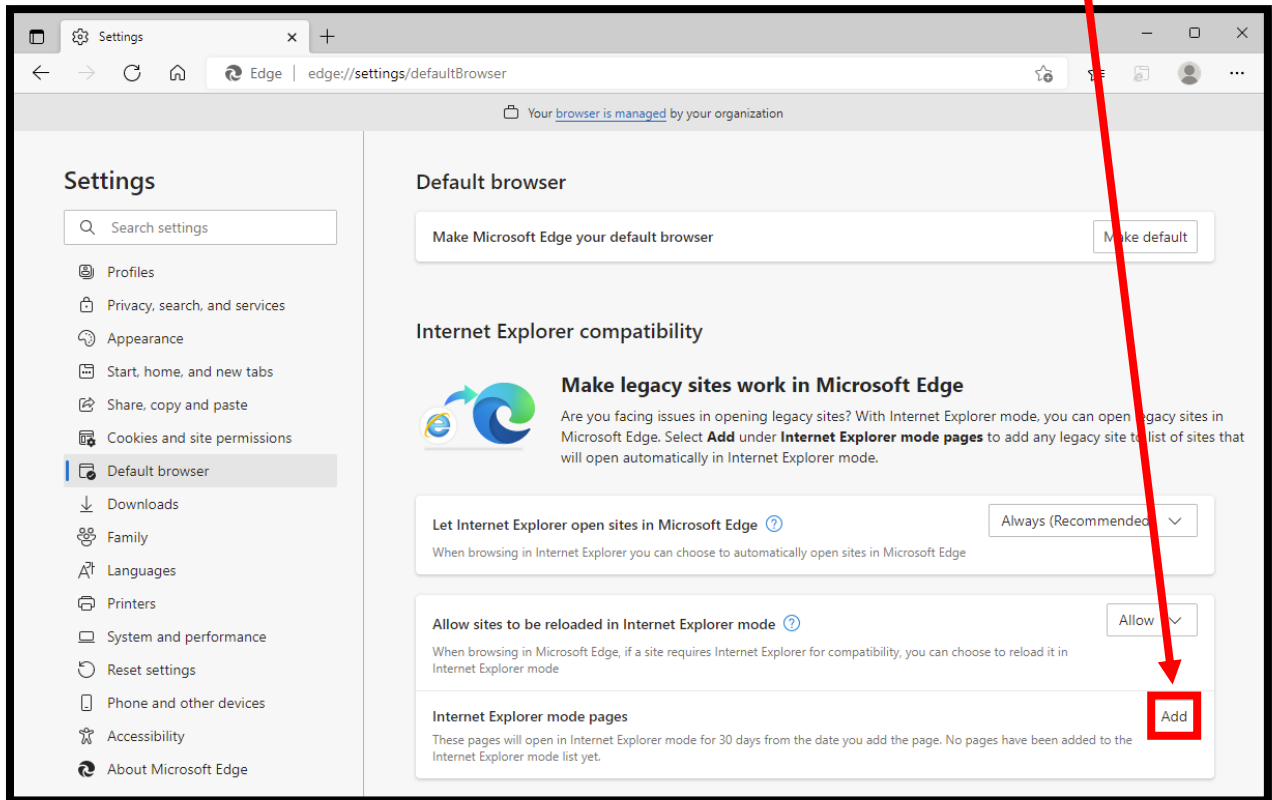


Step 4: Choose the following options from the drop down menu (if not already selected). If prompted to restart, then repeat the previous steps.

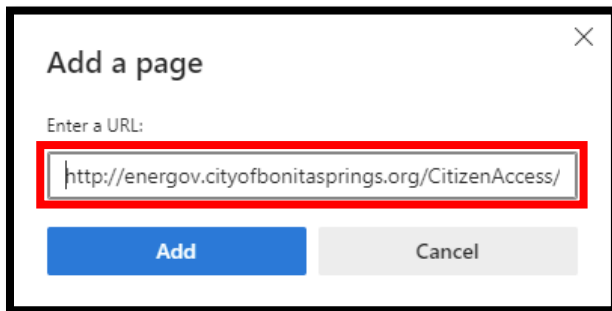


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Step 5: Left click the “Add” button and copy/paste the following URL into the box.



Step 6: Copy/paste <http://energov.cityofbonitasprings.org/CitizenAccess/Site/Public/Main> into the “Add a page” URL field. Please note this process is good for 30 days and then it will expire. At that time, simply repeat the steps in this guide.



Step 7: Close and relaunch MS Edge, then browse to the Online Permitting Portal homepage. <http://energov.cityofbonitasprings.org/CitizenAccess/Site/Public/Main>. Once the homepage has loaded, pressing CTRL + D will add this address to your favorites.

